



P3 Products Warranty

Interfor Corporation warrants that the P3 Products manufactured by us or any of our affiliates comply with our specifications, are free from manufacturing defects in materials and workmanship, and will meet or exceed our performance specifications when correctly stored, handled, installed, used and maintained in accordance with our instructions, including the instructions in our P3 Joist User Guides for Canada and the United States, which are available at www.interfor.com/products. Checks, cracks or splits of any P3 Product resulting from the natural physical properties of wood, or any minor edge separation, are not covered by this Warranty unless the condition results in the P3 Product not complying with its specifications.

Please protect your investment! P3 Products must be protected from exposure to moisture. Exposure to moisture beyond incidental exposure during normal construction periods may cause P3 Product failure and will void this limited warranty.

Any Warranty claim must be made in writing to the address below, within thirty (30) days of discovery of the facts substantiating the claim. In support of such Warranty claim, the claimant must provide us with reasonable proof of P3 Product identification in the form of a sample, a photograph of the identifying stamp, or dated receipt. We must be given a reasonable opportunity to inspect the P3 Product. After inspection and verification, if we determine that there is a valid Warranty claim, we will pay to the owner of the structure an amount equal to the reasonable value of the defective P3 Product, or, at our option, we will replace the defective P3 Product. This Warranty does not cover any costs related to installing or removing any P3 Products or replacement products.

INTERFOR CORPORATION AND ITS AFFILIATES DISCLAIM ALL OTHER WARRANTIES AND GUARANTEES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NONE OF INTERFOR CORPORATION, ITS AFFILIATES, OR ANY SELLER OF P3 PRODUCTS SHALL BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE RELATED TO THE PURCHASE, SALE, OR USE OF ANY P3 PRODUCT.

For additional information on our P3 Products or this Warranty, please contact us at:

Interfor Corporation

Attention: Sales & Marketing – P3 Product Warranty Claims

Address: 1600 – 4720 Kingsway, Metrotower II, Burnaby, BC V5H 4N2, Canada

www.interfor.com/products